Academic Advising, 8th floor of 1 Arizona Center  
**Phone:** 602-496-7400

The Academic Advising team works with students to plan coursework and programs that help them reach their educational, personal and professional goals.

- Paula Friesen – Senior Academic Advisor, Paula.Friesen@thunderbird.asu.edu
  Paula advises students in the MGM program as well as students interested in completing a certificate
- Julie Gunby – Academic Advisor, Julie.Gunby@thunderbird.asu.edu
  Julie advises students in the MAGAM program as well as students involved in an internship

Academic Program Operations, 8th floor of 1 Arizona Center  
**Phone:** Kim 602-496-7008, Heidi 602-496-7003

The academic program operations team oversees the procedures and logistics associated with the all-academic programs at Thunderbird.

- Josh Allen – Director Academic Programs and Operations, Joshallen@thunderbird.asu.edu
- Kim Smart – MGM Program Coordinator, Kim.Smart@thunderbird.asu.edu
- Heidi Bonilla – MAGAM Program Coordinator, Heidi.Bonilla@thunderbird.asu.edu

Alumni Relations, 9th floor of 1 Arizona Center  
**Phone:** 602-496-7800

Alumni Relations helps connect current students with alumni in specific companies or geographic locations.

- Paetra Yates – Executive Director, Paetra.Yates@thunderbird.asu.edu
- Robyn McLaughlin – Associate Director, Robyn.Mclaughlin@thunderbird.asu.edu

Career Management Center, 8th floor of 1 Arizona Center  
**Phone:** 602-496-7400  
**Email:** employer.relations@thunderbird.asu.edu

The Career Management Center assists students with personal career decisions, career preparation, and career connections. We also assist employers engage with our students for career opportunities.

- Amber Stenbeck – Executive Director Student Success, Amber.Stenbeck@thunderbird.asu.edu
- Angelique Tatum – Career Coach, Angelique.Tatum@thunderbird.asu.edu
- Helen Wu – Employer Relations, Helen.Wu@thunderbird.asu.edu
- Debbie Spano – Employer Relations, Debbie.Spano@thunderbird.asu.edu
BrandiNG & Communications, 9th floor of 1 Arizona Center  
Phone: 602-496-7700

The Branding and Communications department handles Thunderbird creative, branding, public/media relations and communications.

- Jay Thorne – Executive Director of Partnerships & External Relations, Jay.Thorne@thunderbird.asu.edu
- Rhonda Mihalic – Senior Director, Rhonda.mihalic@thunderbird.asu.edu

Student Experience, Clubs & Leadership Opportunities, 8th floor of 1 Arizona Center  
Phone: 602-496-7134 Email: Tbird.Tribune@thunderbird.asu.edu and TbirdSG@asu.edu

The Student Experience team is here to ensure that students are connected to the appropriate Thunderbird and ASU resources and have the support needed outside the classroom for a successful journey at Thunderbird. The team also is responsible for ensuring students have access to student organizations and clubs. They work closely with Thunderbird Student Government (TSG) and work to enhance the student experience.

- Andrea Wilda – Student Success Manager, Andrea.Wilda@thunderbird.asu.edu
- Amber Stenbeck – Executive Director Student Success, Amber.Stenbeck@thunderbird.asu.edu
ASU Dining Services
Phone: 602-496-6707, Email: ASUCateringDowntown@gmail.com, Website: https://sundevildining.asu.edu/catering

- Aramark is ASU premier catering vendor on all campuses and offers students a variety of discounts and various locations. View all of the places to eat on campus here: https://sundevildining.asu.edu/hours-locations/downtown-phoenix
- You may purchase a meal plan from variety of options that fit your needs. https://sundevildining.asu.edu/meal-plans
- They have a wonderful catering guide you may use for all your student events. https://sundevildining.asu.edu/sites/default/files/17020702_custom_asu_student_28125-proof2_0.pdf

Bookstore, 111 E. Taylor Street, Suite 160
Phone: (602) 496-0347, Email: sundevil@bkstr.com, Website: https://bookstore.asu.edu/

ASU’s bookstore contains a broad selection of textbooks, supplies, apparels, gifts and electronics preparing students for success as well as embracing the Thunderbird and Sun Devil spirit.

Campus Safety
Phone: (877) 786-3385, Website: https://eoss.asu.edu/dos/Safety

ASU provides a safe, healthy and secure environment and ensures the same by offering education and multiple resources like ASU Police, Counseling services, Fire Safety, Health Services, Safety Escorts, Public safety, Sexual violence, Student Rights and Responsibilities, Alcohol Education, Employee assistance etc.

Download the ASU LiveSafe Mobile App for the latest updates: https://cfo.asu.edu/livesafe-mobile-app

Disability Resource Center (DRC), Post Office, Suite 201
Phone: (480) 965-1234 Email: DRC@asu.edu Website: https://eoss.asu.edu/drc

The ASU Disability Resource Center is a great resource for students with disabilities providing services to qualified students on all ASU campuses. Registered students can get access to testing and laboratory accommodations avail note taking services, interpreting/CART services, alternative format service and get assistance with accessing public transportation and on campus transportation.
ASU offers many financial aid options. Financial support is available in form of scholarships, grants, federal work-study, loans and outside sources. Contact ASU Financial aid 24x7 on Phone: 855-278-5080 (Toll free) or Financial Aid office: (480) 965-3355

Grad College, Tempe Interdisciplinary Building, Suite 285
Phone: (480) 965-3521, Email: grad-gps@asu.edu, Website: https://graduate.asu.edu

ASU Grad College offers tools to help students shape their journey from extraordinary opportunities in mentoring and intensive professional development to key steps for completing a degree and hones their communication skills, creativity, critical thinking and collaborative skills necessary to succeed in an increasingly global society

International Student Services Center, 8th floor of 1 Arizona Center
Phone: 602-496-7097 Email: ISSC@thunderbird.asu.edu, Website: https://issc.asu.edu

The International Students and Scholars Center provides relevant information, advisement and assistance to students and visiting scholars on matters related to immigration to complement their educational, professional, and professional goals.

- Laurie Fuhrmann – Lead International Student Advisor, Laurie.Fuhrmann@asu.edu

Library, University Center Building (UCENT) Suite L1-61
Phone: (602) 496-0300, Website: https://lib.asu.edu/downtown

ASU’s Downtown Phoenix library is in the Information Commons in the lower level of the University Center building consisting of a full rich research collection, both print and online. Students, faculty and staff have access to over 275 research databases and almost 50,000 full text electronic journals. Group study rooms equipped with white boards, projectors and computers provide a great opportunity to collaborate and interact with other students.

Student Accounts/Bursars, University Center Building, Room 144
Phone: 855-278-5080 (Toll Free), Email: sbs@asu.edu, Website: https://students.asu.edu/tuitionandbilling

Student Business Services offers a variety of student account services including tuition and billing, student refunds (including financial aid), receipt and payment processing, support for past account due accounts, third party sponsorship assistance and Perkins loan repayment.

Tutoring support/Writing Centers, University Center Building (UCENT), Room 101
Phone: (602) 496-4278 Website: https://tutoring.asu.edu/student-services/writing-centers

ASU Writing Centers offer a dynamic, supportive learning environment for graduate students at any stage of the writing process. Tutors from a wide range of majors help students hone writing skills and gain confidence in their writing. Depending on the course, ASU offers both online and in-person tutoring on a walk-in or appointment basis.
Student Business Services offers a variety of student account services including tuition and billing, student refunds (including financial aid), receipt and payment processing, support for past account due accounts, third party sponsorship assistance and Perkins loan repayment.

The University Technology Office embraces the ASU’s vision of being excellent in technological innovation with strategic initiatives aimed at improving the university experience. It comprises of departments like Development, Academic Technologies, Support & Operations, Planning & Programs, and Information Security.

Students, Faculty and Staff can purchase annual and semester permits. T-birds and Sun Devils, who choose not to purchase a permit, as well as campus visitors, may use various daily and hourly parking options.

The Student Employment office can help current student find jobs on campus that won’t interfere with their studies.

All students and employees are required to obtain a University ID. These IDs will gain you access to many rooms on campus including the library, study rooms, and many more.

Dr. Sharon Smith is the Dean of Students at the Downtown campus

The EOSS team overseas a multitude of services

ASU Career and Professional Development Services offers students, alumni, and employers’ services such as Career Advising, Interview and Resume preparation, Class and Group presentations, On-Campus Recruitment and Interviewing space, and Recruitment and Networking events.
Changemaker Central, Historic Post Office Building, Room 130
Phone: (602) 496-1321, E-mail: changemakerdpc@asu.edu, Website: https://changemaker.asu.edu

Changemaker Central @ ASU is a community of like-minded students that are leading social change in our local and global community. With Changemaker spaces and programs on all four ASU campuses, our student team is prepared to help you navigate the many ways you can get make a difference at ASU.

GPSA, Student Center at the Historic Post Office, Room 136
Phone: (602) 496-1288, Email: gpsa@asu.edu, Website: https://gpsa.asu.edu/locations/downtown/

The Graduate and Professional Student Association (GPSA) provides several grants and subsidies to fund individual graduate and professional students and graduate student organizations.

Recreational Facilities and Services, Sun Devil Fitness Complex (SDFC)
Phone: (602) 496-7777, Website: https://fitness.asu.edu/

ASU’s Sun Devil fitness enhances the ASU Thunderbird experience by providing programs, services and facilities that promote healthy lifestyles build community and enable student access. Sun Devil fitness offers a variety of recreation, fitness, and sports opportunities that include intramurals, group fitness, personal training, sport clubs, and instructional classes.

Study Abroad Office, Main office 1120 South Cady Mall, Interdisciplinary B, 255, Tempe Campus
Phone: (480) 965-5965, Email: studyabroad@asu.edu, Website, https://studyabroad.asu.edu

ASU Study Abroad offers over 250 programs in 65+ countries that are as short as a week and as long as a year (and anything in between), enabling students to thrive in a global environment.

Student Advocacy and Assistance, Historic Post Office Building, Room 243
Phone: (602) 496-0670 Website: https://eoss.asu.edu/dos/srr/StudentAdvocacyandAssistance

Student Advocacy and Assistance guides students in resolving educational, personal and other campus impediments towards successful completion of their academic goals. It links students with appropriate university and community resources, agencies and individuals, collaborates faculty and staff in the best interest of the students, and follows through to bring efficient closure to student concerns.

Student Counseling Services, Historic Post Office Building, Suite 208
Phone: (602) 496-1155, or 24-hour crisis hotline 480-921-1006, Website: https://eoss.asu.edu/counseling

ASU Counseling Services offers confidential time-limited professional counseling and crisis services for students experiencing emotional concerns, problems in adjusting, and other factors that affect their ability to achieve their academic and personal goals.

Student Health Services & Health Insurance, 500 N. 3rd Street, Suite 155
Phone: (480) 965-3349, Email: insurance@asu.edu, Website: https://eoss.asu.edu/health

ASU Health Services is dedicated to the well-being and educational success of each student by providing high quality healthcare that is accessible, affordable, and compassionate. More than 20 physicians and nurse practitioners are board certified in emergency medicine, family medicine, internal medicine, neurology, orthopedics, rheumatology, and sports medicine. Appointments can be scheduled online, in person or by
Students whether they have health insurance or not, are eligible to use ASU Health services. ASU Insurance options include Aetna Student insurance, Bridge discount plan etc.

Student Rights and Responsibilities, Historic Post Office Building, Room 243
Phone: (602) 496-0670 Website: https://eoss.asu.edu/dos/srr

SRR provides students with the opportunity to consider the ways in which their conduct may define and affect their college experience-personally and in relationship with others. SRR investigates allegations of student misconduct and determines whether a violation of the Student Code of Conduct has occurred.

Student Unions and Centers, Student Center at the Historic Post Office Building
Phone: (602) 496-2013, Email: downtownclubs@asu.edu, Website: https://eoss.asu.edu/student-unions

The Student Center at the Post Office in Downtown Phoenix offers a great place for interaction, engagement and connection. The Center features meeting space for student organizations and affiliated departments including Student Organization support, a gaming room, recreation lounge, a multipurpose room, and wired lounge space, a P.O.D Express Market and is the new home to the Changemaker Central.

University Housing
Phone: (480) 965-3515, Email: Housing@asu.edu, Website: https://housing.asu.edu

ASU’s university housing offers students the convenience of all-inclusive living, while being steps away from academic buildings, student services and campus dining locations.

Veteran’s Office, University Center Building (UCENT), Room 130
Phone: (602) 496-0152, Website: https://veterans.asu.edu

ASU’s Pat Tillman Veterans Center provides Veteran students with academic resources and transition services in a friendly, supportive and familiar environment including computer study stations, a group meeting space, a lounge and fellow Veterans.